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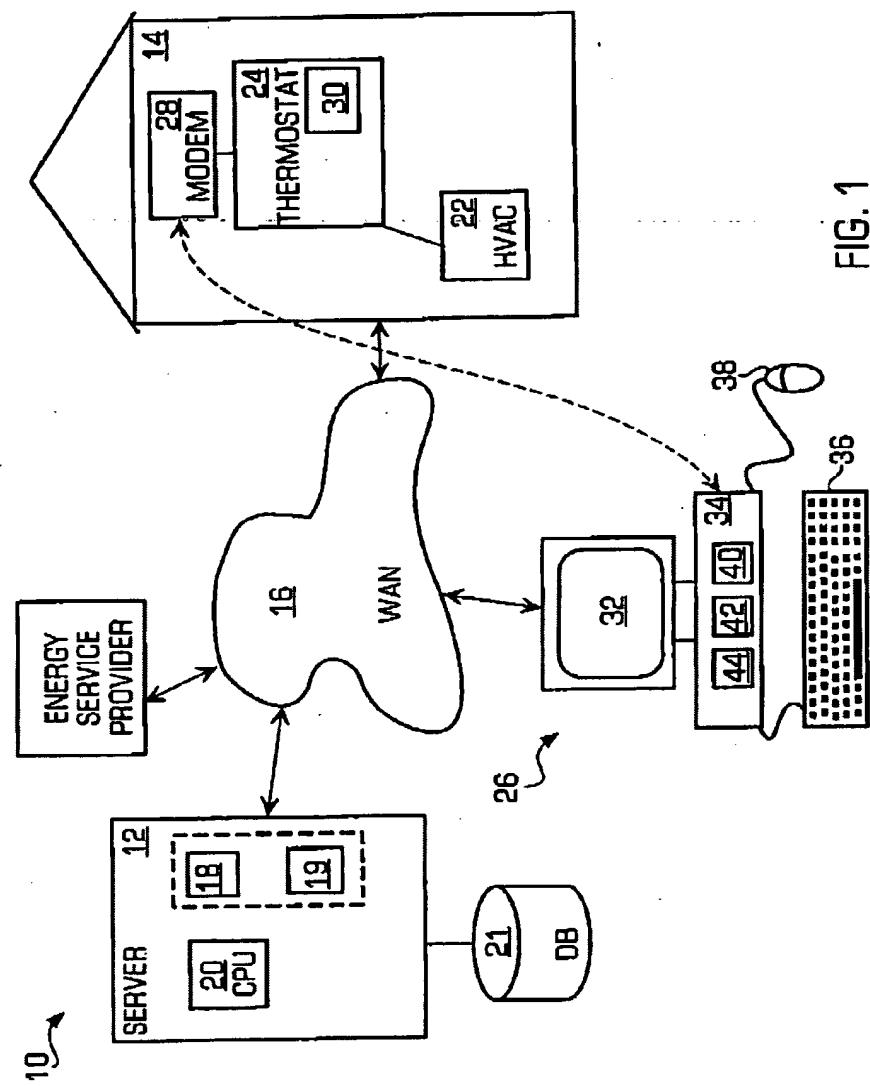
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1/12



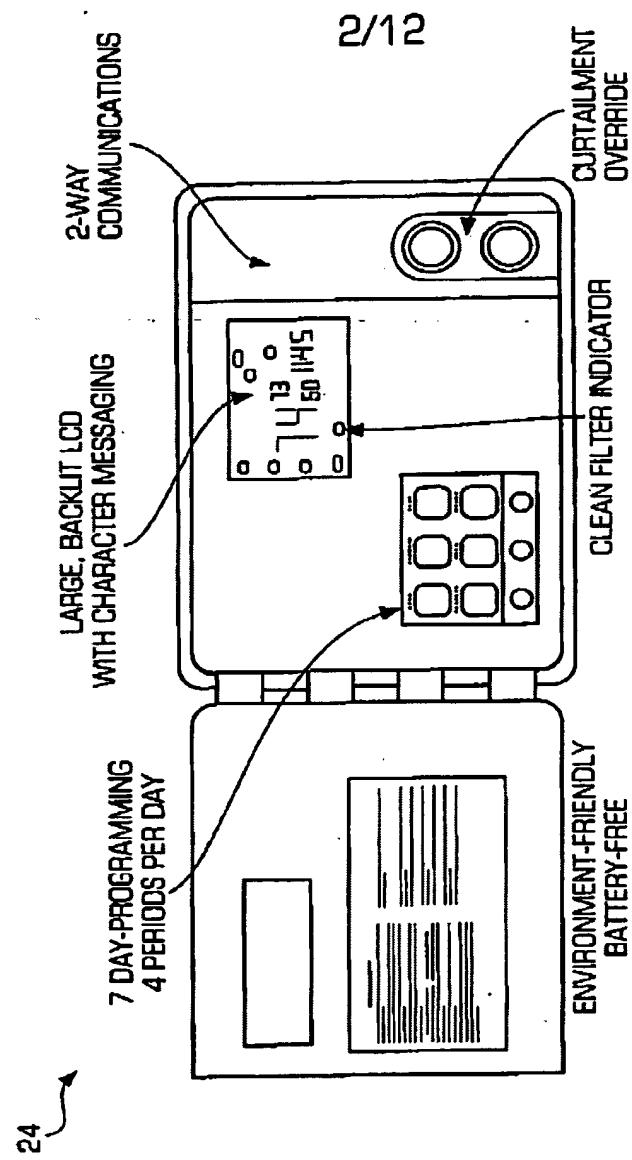


FIG. 2

3/12

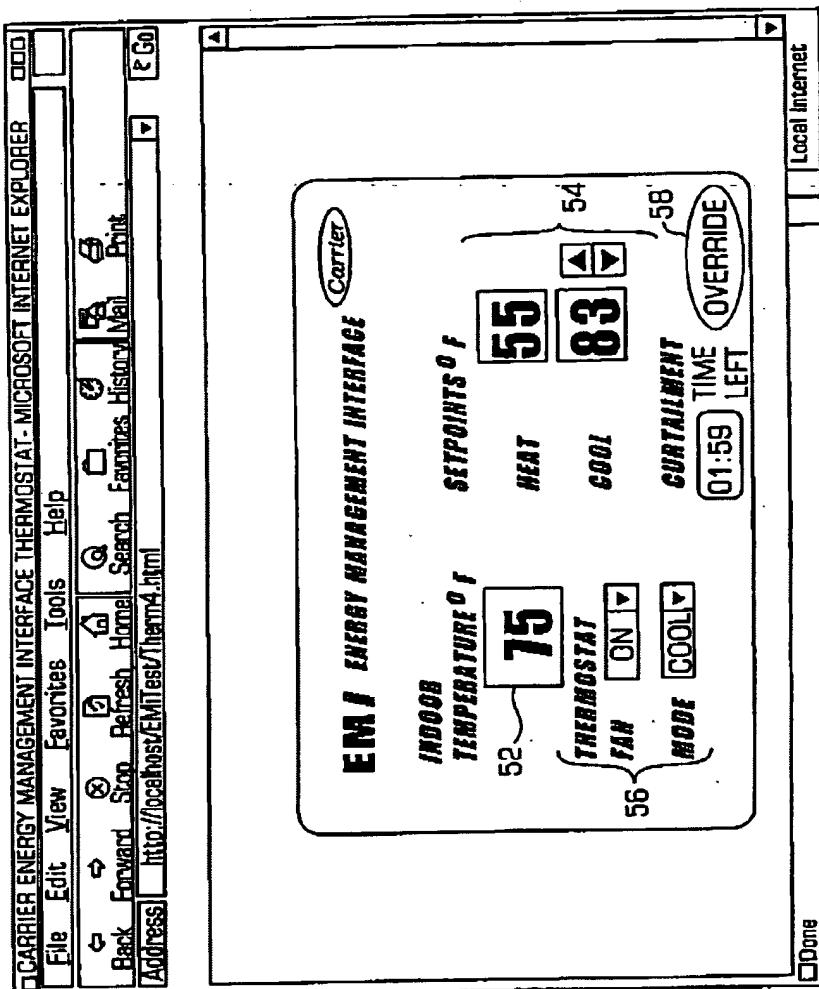


FIG. 3

4/12

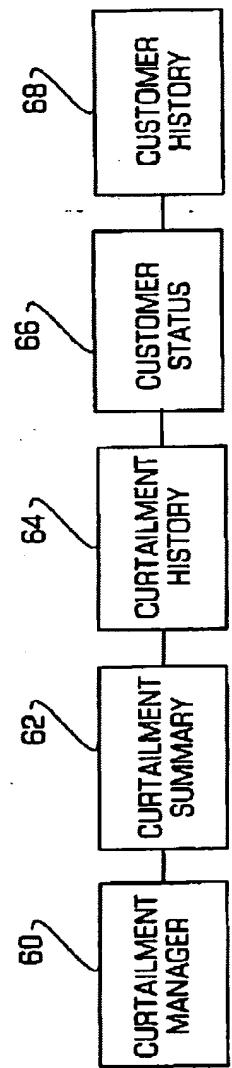
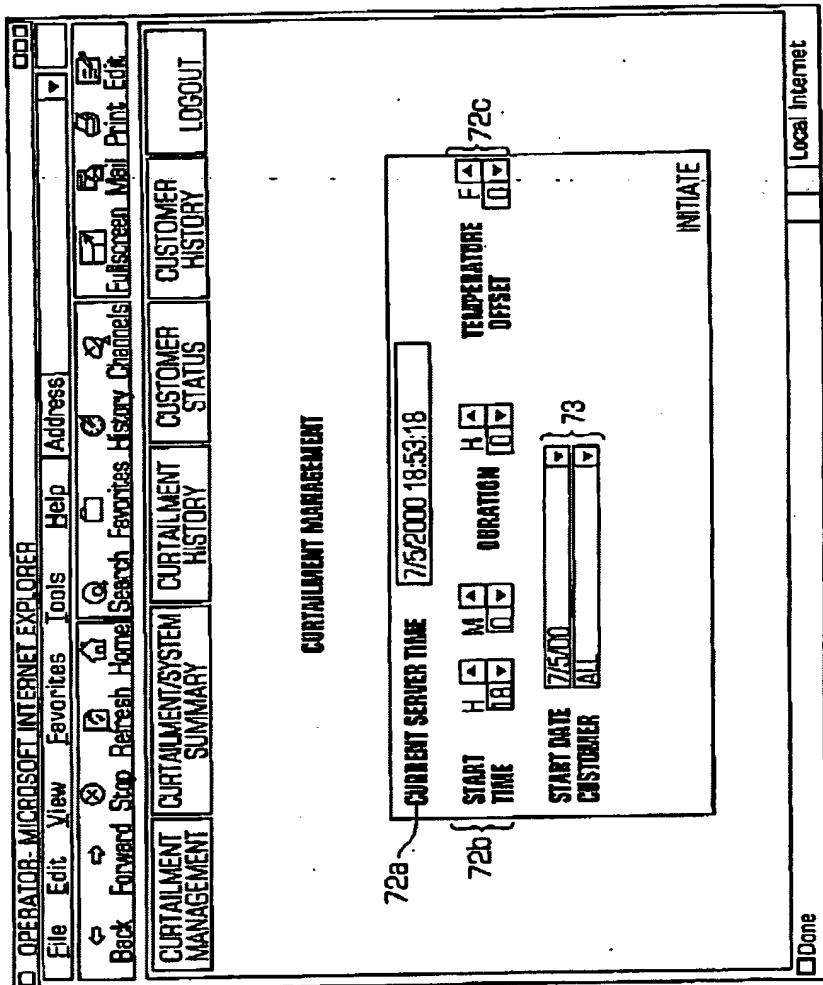


FIG. 4

5/12

70

FIG. 5



6/12

80

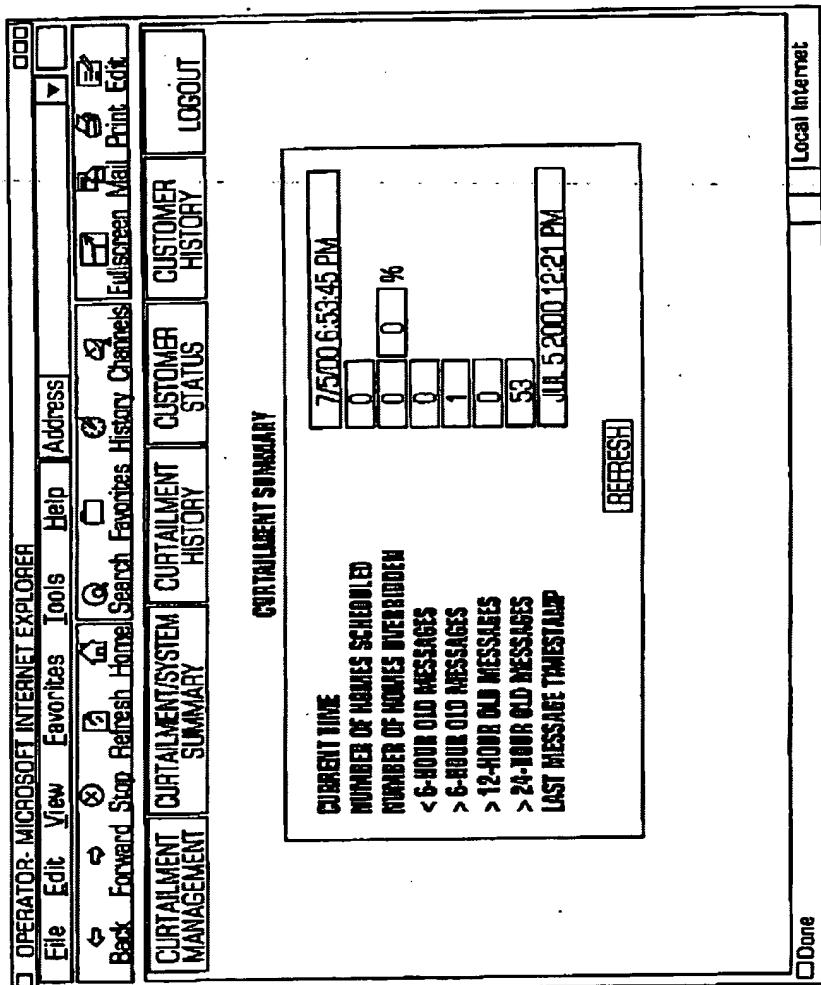


FIG. 6

7/12

90

CURTAILMENT HISTORY					
THERE ARE 20 RECORDS 1 2 NEXT					
DATE	START TIME	END TIME	DEGREES OFFSET	NUMBER OF HOMES SCHEDULED	NUMBER OF HOMES OVERDRAFT
05/22/2000	15:08:00	15:55:00	3	37	0
05/15/2000	12:20:00	15:55:00	2	37	0
05/05/2000	17:13:00	15:55:00	6	110	0
04/26/2000	17:00:00	15:55:00	2	110	0
04/24/2000	18:00:00	15:55:00	2	110	2
04/24/2000	07:00:00	15:55:00	2	110	7
04/21/2000	06:00:00	15:55:00	4	110	5
04/20/2000	13:30:00	15:55:00	2	110	1
04/20/2000	06:00:00	15:55:00	2	110	1
04/17/2000	07:00:00	15:55:00	4	110	2

FIG. 7

100

8/12

OPERATOR-MICROSOFT INTERNET EXPLORER

File	Edit	View	Favorites	Tools	Help	Address
Back	Forward	Stop	Refresh	Home	Search	Favorites
				History	Channels	Fullscreen
				Print	Mail	Edit
CURTAILMENT MANAGEMENT						
CURTAILMENT SYSTEM		CURTAILMENT HISTORY		CUSTOMER STATUS		LOGOUT
CURTAINALM SYSTEM		CURTAINALM HISTORY		CUSTOMER STATUS		LOGOUT
CUSTOMER STATUS						
SELECT CUSTOMER:		CURTAINALM STATUS		THERMOSTAT STATUS		
CUSTOMER INFO		CURTAINALM STATUS		THERMOSTAT STATUS		
NEXT						
PAGE #1						
1 1 2 1 3 1 4						
CUSTOMER INFORMATION						
THERE ARE 39 RECORDS:						

NAME	ADDRESS	ACCOUNT#	SERIAL#	MAIL-IN-HISTORY
ALVIS, DAVID	14440 SE 220 ST	5003055		
ANDERSON, GREG	24720 97 AVE S	5003113		
BRASS, ROGER	24536 1228PL S	5003152		
BRASS, MARY	24536 1228PL S	5003147		
BROWN, RANDY	23101 128 PL SE	5003058		
CARTER, REGINALD	13820 SE 271 ST	5003054		
CHAPMAN, SHEILA	12030 SE 252 PL	5003162		
COLEMAN, PHILLIP	13510 250 ST SE	5003148		
COMPTON, CHARLES	11821 SE 228 PL	5003158		
CRAWFORD, DONALD	16202 SE 240 ST	5003060		
CUNNINGHAM, BONNIE	11911 SE 229 PL			

Done

Local Internet zone

FIG. 8A

9/12

101

OPERATOR-MICROSOFT INTERNET EXPLORER

File Edit View Favorites Tools Help Address

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

CURTAILMENT MANAGEMENT	CURTAILMENT SYSTEM SUMMARY	CURTAILMENT HISTORY	CUSTOMER STATUS	CUSTOMER HISTORY	LOGOUT
CUSTOMER STATUS					
SELECT CUSTOMER:	ALL	CURTAILMENT STATUS		THERMOSTAT STATUS	
CURTAILMENT STATUS					
THERE ARE 37 RECORDS:					
1 1 2 1 3 1 4 NEXT PAGE #1					
NAME	CURTAIL STATE	START TIME	STATUS TIME	END TIME	DEGREE DEG/F
BALDWIN, BARR	NONE	-	-	-	-
BAUER, EDWARD	NONE	-	-	-	-
BUTTNER, ALVAN C	NONE	-	-	-	-
BROWN, JAMES	NONE	-	-	-	-
COXEY, JEFFERY	NONE	-	-	-	-
CRAWFORD, DONALD (2)	NONE	-	-	-	-
DITTMANN, KLAUS	NONE	-	-	-	-
DUNHAM, JACK R	NONE	-	-	-	-
FELTON, TIMOTHY	NONE	-	-	-	-
FINNE, ANN C	NONE	-	-	-	-

Done Internet zone

FIG. 8B

102

10/12

OPERATOR- MICROSOFT INTERNET EXPLORER

File Edit View Favorites Tools Help Address

Back Forward Stop Refresh Home Search Favorites History Cookies Fullscreen Mail Print Edit

CURTAILMENT CURTAILMENT SYSTEM CURTAILMENT CUSTOMER HISTORY CUSTOMER HISTORY LOGOUT

MANAGEMENT SUMMARY STATUS

CUSTOMER STATUS

SELECT CUSTOMER: ALL

CUSTOMER INFO

THEIR THERMOSTAT STATUS

THERE ARE 37 RECORDS:

LAST DATA MESSAGE TIME STAMP

NAME CURRENT TEMPERATURE COOL SETPOINT HEAT SETPOINT

BALDWIN, BARB	MAY 22, 2000 5:40PM	70	80	60
BAUER, EDWARD	APR 25, 2000 11:23AM	65	75	65
BUTTNER, ALVAN C	APR 25, 2000 11:22AM	65	85	60
BROWN, JAMES	APR 25, 2000 11:02AM	68	85	68
COXEY, JEFFREY	APR 25, 2000 11:22AM	69	85	69
CRAWFORD, DONALD (2)	APR 25, 2000 11:23AM	66	85	60
DTTMANN, KLAUS	MAY 5, 2000 4:18PM	70	80	60
DUNHAM, JACK R	APR 25, 2000 11:22AM	70	85	70
FELTON, TIMOTHY	APR 25, 2000 11:28AM	65	85	60
FINNE, ANN C	APR 25, 2000 11:37AM	67	89	67

NEXT PAGE #1

Done

Internet zone

FIG. 8C

11/12

110

FIG. 9

OPERATOR- MICROSOFT INTERNET EXPLORER

File Edit View Favorites Tools Help Address

Back Forward Stop Refresh Home Search Favorites History Channels Fullscreen Mail Print Edit

CURTAILMENT MANAGEMENT	CURTAINSYSTEM SUMMARY	CURTAINMENT HISTORY	CUSTOMER STATUS	CUSTOMER HISTORY	LOGOUT
------------------------	-----------------------	---------------------	-----------------	------------------	--------

CUSTOMER HISTORY

SELECT CUSTOMER BALDWIN, BARB - 5003145 EXPORT
 TOTAL DAYS CURTAILED 16 EXPORT ALL
 TOTAL DAYS OVERRIDEN 2 [12.5] %

DATE	START TIME	END TIME	DEGREES	OFFSET	OVERRIDEN
05/22/2000	15:03:00	15:55:00	3	3	15:35:00
05/15/2000	12:20:00	15:55:00	2	2	15:35:00
05/05/2000	17:13:00	15:55:00	6		
04/26/2000	17:00:00	15:55:00	2		
04/24/2000	18:00:00	15:55:00	2		
04/24/2000	07:00:00	15:55:00	2		
04/21/2000	06:00:00	15:55:00	4		
04/20/2000	13:30:00	15:55:00	2		
04/20/2000	06:00:00	15:55:00	2		
04/17/2000	07:00:00	15:55:00	4		

Done Internet zone

12/12

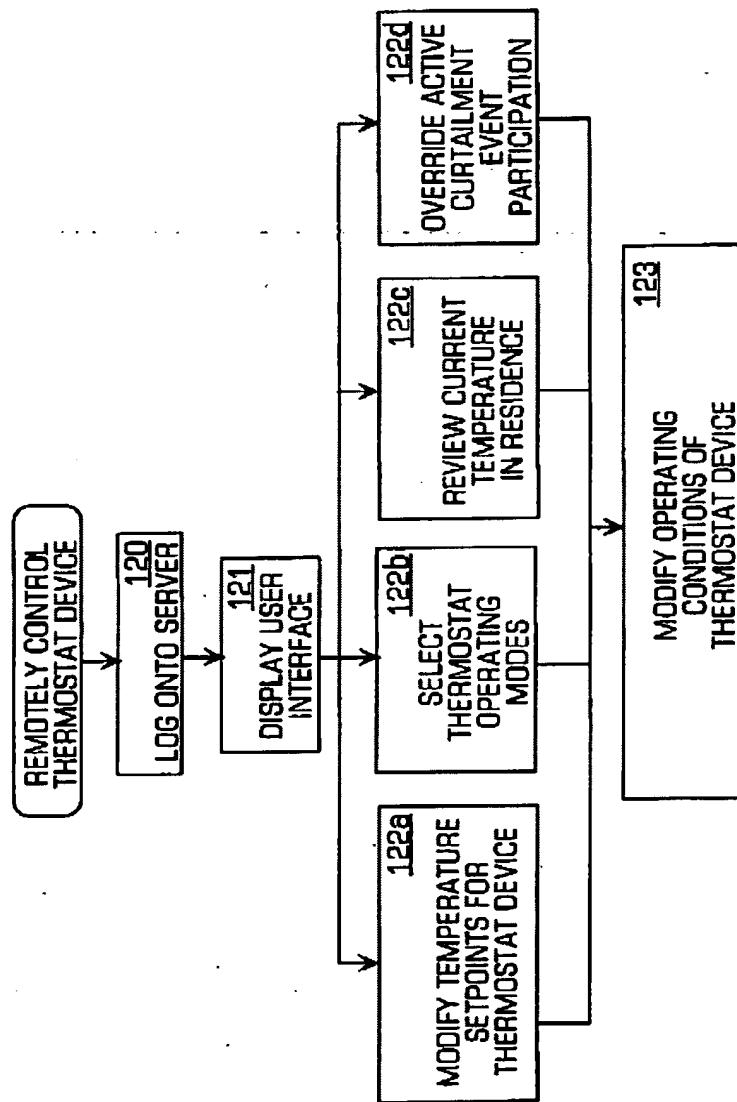


FIG. 10